

Warinanco Ice Skating Birthday Parties 2019/2020

Basic Package

- Designated area in the Café for your party for 2.5hrs
- 2 hours skate time and skate rental
- 3 pizzas, tray of chicken tenders and 3 pitchers of soft drinks
- Cups, plates & napkins

Up to 12 children & the birthday child is FREE!

\$300 including tax & gratuity

- Additional children can join for \$15 each

Premium Package

- Designated Party Room for your party for 2.5 hrs
- 2 hours skate time and skate rental
- 4 pizzas, tray of chicken tenders, chips & pretzels, hot chocolate, churros OR ice cream and 4 pitchers of soft drinks
- Cups, plates & napkins

Up to 15 children & the birthday child is FREE!

\$450 including tax & gratuity

- Additional children can join for \$20 each



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Extreme Package

- Designated Party Room for your party for 3 hrs.
- Expedited Skate Rental- your skates ready in your party room when you arrive, no waiting in line.
- Picture of your party with the Zamboni!
- 2 hours skate time and skate rental
- 5 pizzas, 2 trays of chicken tenders, chips & pretzels, hot chocolate, churros & ice cream and 6 pitchers of soft drinks PLUS a complimentary pizza for the parents.
- Cups, plates & napkins

Up to 20 children & the birthday child is FREE!

\$600 including tax & gratuity

- Additional children can join for \$25 each



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PARTY SCHEDULES

All parties have 30 minutes set up time prior to the times below. Additional time in the rooms can be purchased for \$25 per 30 minutes.

	BASIC	PREMIUM	EXTREME
FRI	n/a	n/a	7-10pm ~Age13+
SAT	10am-12.30pm <i>Walkers available</i>	10am-12.30pm <i>Walkers available</i>	9.30am-12.30pm <i>Walkers available</i>
SAT	1.30pm-4pm	1.30pm-4pm	1.30pm-4.30pm
SAT	n/a	n/a	8-11pm ~ Age 13+
SUN	12.30pm-3pm <i>Walkers available</i>	12.30-3pm <i>Walkers available</i>	12.30-3.30pm <i>Walkers available</i>
SUN	4.30-7pm	4.30-7pm	4.30-7.30pm

FAQ'S

What happens when I arrive?

You will go to the ticket office and let the staff know you are here. Your allocated party leader will greet you and take you to your party location. You will be given an envelope with your skating passes which you can give out to your group when they arrive.

For all parties the party will flow as follows;

-Everyone arrives and gets their skates on. Water will be available to drink.

- Extreme Party guests will have their skates waiting for them
- All other parties will head to Skate Rental and exchange their tickets for skates.

-Rink Opens and you skate until 5 minutes before the half time ice resurfacing ('the cut') where your party will be called off the ice as your food is ready.

- Extreme Party Child will have their picture with the Zamboni at this time.



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- Everyone leaves the ice and the food and soft drinks are served. Please note, we do not provide service of food during the party, it is up to the party guests to help themselves,
- The Rink re-opens and you can skate until the end of the session.
- Everyone removes and returns skates to Skate Rental desk
- Premium and Extreme Parties will head back to their party rooms for dessert and cake cutting and then vacate the rooms at the allotted time.
- Basic Parties should vacate the area at this time. We suggest that if Basic Parties wish to do a cake cutting, they do so at The Cut or leave the ice before the end of the session (when rental skaters are called off the ice) to allow enough time.

What is the booking process?

You can either e-mail (rbird@kempersports.com) or come in in person to book. There is a \$150 non-refundable down payment for all ice parties. We cannot hold any dates without a down payment and signed contract. If you need to change your date, we can move you to another date as long as you give 14 days-notice. Any changes or cancellations later than 14 days before the event will result in forfeiture of the down payment.

We will send you a contract to sign and this should be returned with a \$500 security deposit that will be returned at the end of the party to you if there is no damage/overstay/excessive cleaning required.

Your final number of guests and catering order are required 14 days before. You will then be sent a final invoice and payment is due no later than 7 days before the event. Failure to pay your balance on time, may result in cancellation of the party.

Can I order extra food for adults?



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Yes, we can arrange anything from extra pizzas to a full buffet. Our options and pricing can be found here: <https://warinancopark.com/catering/>. Please pre-order this food when you give your final count to avoid ordering on the day and waiting during busy skate sessions.

If I have infants or non-skaters coming, are they included in the count?

You will be given a certain number of skate passes and skate rentals so you can distribute them as you wish amongst your party. (13 for Basic, 16 for Premium and 21 for Extreme). If you are expecting a lot of non-skaters, please pre-order additional food as our Café is very busy during skate sessions and we cannot guarantee extra food ordered on the day will come out at the same time as the party food.

Can I have a joint party with another child?

Yes, you can share the date with other children. The lead booker will be given a pack of skate tickets and they can distribute them between the 2 groups.

What if I have adult guests who want to skate?

You can add on additional skaters for \$5. Skate rental is \$5 for those who need skates. Again, please book ahead to avoid your guests lining up to get tickets on the day.

Do you provide skating aids for those who can't skate?

Yes, the 10.45am on Saturday and 12.45pm on Sunday will have skate aids available. You must pre book skate aids if you want to use them as we have limited quantities. We do not offer them during other sessions. We can also add on a skate instructor for \$10 per child- max 8 per instructor

We offer Ice Skating Lessons on Saturday mornings if people would like to learn prior to the Party.



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Will the party leader/skate guards teach the children to skate or put on their skates?

No. The staff cannot assist in putting on skates or helping the children to skate. There are many first-time skaters who come to the rink and can stay by the sides and go at their own pace.

Do I have to stay for the party?

Children under 16 should not be left unaccompanied during their time at the facility. However, parents of party guests may drop off and come back at a later time as long as there is a responsible adult known to the Party Leader who is responsible for their child(ren) for the duration of their time in the facility.

Can I bring a cake?

Yes, you can bring a cake or cupcakes/cake pops. You are welcome to drop the cake off the day before and we can store it in our refrigerator and plates can be provided.

Can I bring my own food?

No, strictly no outside food is permitted apart from a celebration cake and party/gift bags. If you have any special requests please contact us for approval. Our staff will ask you to remove any unapproved food.

Can I come early and decorate?

You are welcome to come 30 minutes before your party and balloons and tablecloths & party hats/bags are welcome. If you require more set up time, there is a \$25 charge per 30 minutes. **The use of tape, nails, staples, confetti, glitter, poppers, streamers, pinatas are strictly prohibited and an automatic \$100 cleaning charge will be added if any of these items are present.** Any damage to the paint will be charged at a rate determined by the Maintenance Manager and an invoice will be sent within 7 days of the party. Your security retainer will be held until the invoice is paid.



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Do we need to clean up after the party?

A basic clean-up is required, however our staff will mop/wipe down tables. Any extreme messes (such as lots of cake/ice cream on the floor/walls) will be subject to an additional cleaning fee. Use of any glitter/confetti/pinatas etc will be subject to an automatic \$100 cleaning fee.

What happens if there is extreme weather?

We will call you on the Wednesday before your party to discuss the final arrangements one last time. If the weather is looking bad and it will be dangerous to drive in, we will then give you 24 hours to get back to us with a new date if you want to move your party. If you choose not to move your party and decide not to turn up on the day, we will be unable to reschedule your party. If there is a sudden/unexpected storm we will call you to let you know we are closed and we will reschedule at no cost.

What do we wear?

Dress as if you were going out in the snow! It is 10 degrees colder on the ice than the outside temperature. Bring gloves and thick socks. Legs and arms should be covered. Kids/beginners should bring a helmet.

Do I have to pay to park?

No, there is ample free parking around the center.

Can I private rent the ice?

Yes, we have very limited availability on Saturday from 6-8pm. Please contact rbird@kempersports.com for availability and pricing.



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